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# COLORADO HEALTH NETWORK INC.

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## Medical Clinic FAQ

**Who is the Colorado Health Network Medical Clinic (CHNMC) serving?**

- Individuals living with HIV
- Individuals on or seeking PrEP
- Individuals seeking nPEP
- Individuals living with Hep C

**What are our services for individuals living with HIV or on Prep?**

- Medication management
- Primary Care
- Labs
- Transitional medical care (Hormones, Labs, Primary Care)

**What insurance does CHNMC take?**

- Medicaid
- Private Insurance (non-HMO)
- Self-pay sliding scale

**What are the hours of operation?**

- Monday: 10:00 am to 6:30 pm ( closed for lunch from 1:00pm - 2:00pm)
- Tuesday - Friday: 8:00 am to 4:30 pm
- \* Second week of every month
  - Monday: 10:00 am to 6:30 pm
  - Tuesday: 1:00 pm to 4:30pm
  - Wednesday to Friday: 8:00 am to 4:30pm
  - Saturday: 9:00 am to 1:30pm

**\*Clinic is closed for lunch between 12:00pm to 1:00pm daily\***

**What is the referral process?**

- If interested in being a patient at the CHN Medical Clinic, please call the Clinical Patient Navigator at 303-962-4495 or fill out a referral form on the CHN website and email or fax it to 720.372.7849.
- For external agency referrals , please fill out referral form found on the CHN website and securely email to [Andrew.Miller@Coloradohealthnetwork.org](mailto:Andrew.Miller@Coloradohealthnetwork.org) or fax to 720.372.7849
- If you have any questions about the referral process or the medical clinic, please email the Patient Navigator at [Andrew.Miller@Coloradohealthnetwork.org](mailto:Andrew.Miller@Coloradohealthnetwork.org) or call 303-962-4495
- For general appointment scheduling, please call the clinic line at 303.962.5317

**Seeking HIV Care:**

- Please make sure to have active ADAP if applicable. If you need assistance registering for ADAP, please contact CHN program line at 303-837-1501 and ask to speak with the Insurance Department.
- ADAP Applications can be found at <https://www.colorado.gov/pacific/cdphe/colorado-aids-drug-assistance-program-adap>

**Seeking PREP Care:**

- Please make sure to have active PHIP if applicable. If you need assistance registering for PHIP, please contact Chris Zivalich at 303-962-4477 ext. 4460.
- PHIP Applications can be found on <https://www.coenroll.com>
- You do not need to enroll if on Medicaid.

**Seeking help covering payment for Medications?**

- If you have private insurance, register with <https://www.gileadadvancingaccess.com/copay-coupon-card>
- If you are uninsured or underinsured, register with <https://www.gileadadvancingaccess.com/get-started-advancing-access>
- You do not need to register with Gilead if on Medicaid.

**For your first appointment, you will need to bring:**

Proof of PHIP

or

Proof of ADAP

**If no active PHIP (for PrEP) or ADAP (for HIV care), Please bring the following.**

Copy of photo ID ( Including: driver's license, non-driver's license photo ID,, social security award letter or VA benefits letter)

Proof of current residency ( e.g copy of your lease, mortgage statement, or current bill that ties you to your address, such as utility, cable, home phone bill, letter from social security, VA or financial supporter)

Proof of Income ( One month of most recent pay stubs, most current unemployment, SSI, SSDI, AND, Colorado Works, VA pension, retirement, most current tax return, most current checking account statements or other income paper work (a letter from an agency or financial supporter))

Proof of Insurance

Proof of Co-pay card (if applicable)

Proof of Advancing Access Card (if applicable)